

| SUNDAY, OCTOBER 9, 2016 WELCOME Day: On Being Resilient | | |
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| 11.00 am – 4.30 pm | Registration (mandatory) Altes Abgeordnetenhochhaus (AAH) | |
| 12.30 – 3.00 pm | Heads of Agencies Working Lunch Langer Eugen, UN Canteen | |
| 6.00 – 8.30 pm | Welcome Reception Old City Hall, Markt 2, Bonn | |
| MONDAY, OCTOBER 10, 2016 FOCUS Day 1: Towards More Resilience | | |
| 8.30 – 10.30 am | <ul style="list-style-type: none"> ▶ Volunteer Voices ▶ Welcome Remarks What Makes This Year's Conference Special ▶ Keynote Speech The Role and Future of International Volunteering in a Changing Global Development Landscape ▶ Panel Discussion Towards More Resilience: What Matters for IVCOs? AAH | |
| 10.30 – 11.00 am | Coffee Break AAH | |
| 11.00 am – 12.30 pm Parallel Morning Dialogues | How Can IVCOs Help Create More Resilient Societies? Langer Eugen (LEU) | |
| | 1. How Can National and International Volunteers Work Together to Optimize Impact in Fragile Communities? Room 2105 (21 st floor) | 2. How Can IVCOs Help Mitigate Climate Change Risks? Room 2112 (21 st floor) |
| | 3. How Can IVCOs Leverage Local Solutions that Lead to Sustainable Development? Room 2116 (21 st floor) | 4. How Can IVCOs Create Inclusive Environments that Help Empower Marginalized Groups, especially Women and Youth? Room 2712 (27 th floor) |
| 12.30 – 1.15 pm | Lunch AAH | |
| 1.15 – 2.00 pm | Presentation Understanding the Patterns of Volunteering for Development. A Baseline Survey of IVCOs. AAH | |
| 2.00 – 3.30 pm Parallel Afternoon Dialogues | Drivers for Building Sustainable and Resilient Communities. LEU | |
| | 5. Social Wellbeing Room 2105 (21 st floor) | 6. Peace and Security Room 2112 (21 st floor) |
| | 7. Economic Empowerment and Quality Education Room 2116 (21 st floor) | 8. Good Governance Room 2712 (27 th floor) |
| 3.30 – 4.00 pm | Coffee Break LEU, 21 st and 27 th floors | |
| 4.00 – 5.00 pm | Panel Discussion What Needs to be Done to Create Lasting Impact? AAH | |
| 6.00 – 9.00 pm | Museum Dinner Dinner and Networking Opportunity LVR-LandesMuseum Bonn | |
| TUESDAY, OCTOBER 11, 2016 FOCUS Day 2: Ensuring Long-Term Resilience | | |
| 9.00 – 10.30 am | <ul style="list-style-type: none"> ▶ Inspirational Talk Working in Fragile Communities: Why the Risk is Worth it! ▶ Panel Discussion The Security, Protection, and Well-Being of Volunteers AAH | |
| 10.30 – 11.00 am | Coffee Break LEU, 21 st and 27 th floors | |
| 11.00 am – 12.30 pm Parallel Morning Dialogues | Putting the Right Structures in Place to Widen Volunteer Engagement LEU / AAH | |
| | 9. Policies and Legislations that Enable Volunteering AAH, Upper level | 10. Better Standards on Health and Safety AAH, Lower level |

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|--|--|---|--|
| 11.00 am – 12.30 pm Parallel Morning Dialogues | 11. Schemes and Networks that Allow for More People to Volunteer Room 2116 (21st floor) | 12. Approaches to Be Most Effective when Working in Marginalized Communities Room 2105 (21st floor) | 13. Strategies to Best Involve the Private Sector and Change Makers Room 2112 (21st floor) |
| 12.30 – 1.15 pm | Lunch AAH | | |
| 1.15 – 2.00 pm | Presentation What are the Core Competencies of Successful International Volunteers? AAH | | |
| 2.00 – 3.30 pm Parallel Afternoon Dialogues | Creating a Roadmap for Action Together: What Have We Learned that Will Help IVCOs Effectively Contribute to Resilience Building? LEU | | |
| | 14. Solutions for National and International Volunteers to Work Together and Maximize Impact in Fragile Communities. Room 2105 (21st floor) | 15. Solutions for International Volunteers to Help Mitigate Climate Change Risks. Room 2112 (21st floor) | |
| | 16. Solutions for International Volunteers to Leverage Local Approaches that Lead to Sustainable Development. Room 2116 (21st floor) | 17. Solutions for International Volunteers to Create Inclusive Environments that Help Empower Marginalized Groups. Room 2712 (27th floor) | |
| 3.30 – 4.30 pm | Creating a Roadmap for Action Together: Regrouping AAH | | |
| 4.30 – 5.00 pm | Coffee Break AAH | | |
| 5.00 – 6.30 pm Parallel Events | Forum Annual General Meeting AAH | | |
| | Forum Annual General Meeting (for Forum members) AAH, Lower level | Migration and Refugees in the European Context Case Studies from Germany and France AAH, Upper level | |
| WEDNESDAY, OCTOBER 12, 2016 OUTLOOK Day: Emerging Issues for IVCOs | | | |
| 9.00 – 10.30 am | <ul style="list-style-type: none"> ▶ Inspirational Talk Communication for Change in International Volunteering: What's needed? ▶ Panel Discussion Leveraging the Current Innovation Agenda AAH | | |
| 10.30 – 11.00 am | Coffee Break LEU, 21st floor | | |
| 11.00 am – 12.30 pm Parallel Morning Dialogues | Building a Body of Knowledge on the Added Value of International Volunteering LEU | | |
| | 18. Mobilizing for Advocacy at the National Level: Strategies and Methods of Implementation Room 2105 (21st floor) | 19. Emerging Trends in Knowledge Management for International Volunteering Room 2112 (21st floor) | |
| | 20. Theory models: Volunteering for Development; the Environment of Volunteering Room 2116 (21st floor) | | |
| 12.30 – 1.30 pm | Lunch AAH | | |
| 1.30 – 2.30 pm | Panel Discussion Measuring the Contribution of Volunteering for Peace and Development AAH | | |
| 2.30 – 4.00 pm | Panel Discussion Repositioning IVCOs to Integrate Volunteerism into the Sustainable Development Goals AAH | | |
| 4.00 – 4.30 pm | Coffee Break AAH | | |
| 4.30 – 5.30 pm | <ul style="list-style-type: none"> ▶ Closing Panel Discussion Volunteering for More Resilient Development ▶ Closing Volunteer Voices AAH | | |

▶ **WELCOME DAY: On Being Resilient**
Celebrating International Volunteering

SUNDAY, OCTOBER 9TH

11.00 am – 4.30 pm
Altes Abgeordneten-
hochhaus / AAH

Registration
(mandatory)

12.30 – 3.00 pm
Langer Eugen, UN Canteen

Heads of Agencies Working Lunch

6.00 – 8.30 pm
Old City Hall
Markt 2, 53111 Bonn

Welcome Reception
An evening dedicated to international volunteering!
Classical music from German composers, welcome remarks, an
inspirational talk, and a delightful dinner will set the scene for
three days of consultations on key issues of concern to Interna-
tional Volunteer Cooperation Organizations (IVCOs) nowadays.

Music
[Dialogue Quartett](#)

Welcome Remarks
[Reinhard Limbach, Honorary Mayor of Bonn](#)
[Chris Eaton, Chair, Forum/Executive Director, World University
Services of Canada \(WUSC\)](#)

Inspirational Talk

Master of Ceremonies:
[Amina Said, United Nations Volunteers \(UNV\) programme](#)

▶ **FOCUS Day 1: Towards More Resilience**

How Volunteers Can Create Lasting Impact in a Changing Global Development Context

MONDAY, OCTOBER 10TH

8.30 – 9.30 am

Altes Abgeordnetenhochhaus / AAH

▶ Volunteer Voices

Speakers:

- [Tangina Mehnaz, former volunteer with Voluntary Service Overseas International \(VSO\) in Bangladesh](#)
- [Ibrahim Turay, UN Volunteer with the UN Support Office in Somalia](#)

Volunteers will present what inspires them about their work, what experiences they have made working in fragile countries, and why resilience building matters to them on a professional and personal level.

▶ Welcome Remarks What Makes This Year's Conference Special

Speakers:

- [Chris Eaton, Chair, Forum/Executive Director, World University Services of Canada \(WUSC\)](#)
- [Hans-Joachim Preuß, Managing Director, Deutsche Gesellschaft für Internationale Zusammenarbeit \(GIZ\) GmbH](#)
- [Richard Dictus, Executive Coordinator, United Nations Volunteers \(UNV\) programme](#)

Master of Ceremonies: [Amina Said, United Nations Volunteers \(UNV\) programme](#)

Introductory remarks by the Forum Chair and the conference co-host organizations, UNV and GIZ, highlighting – the importance of the Sustainable Development Goals (SDGs) for international volunteering interventions and how resilience relates to them as a cross-cutting theme.

▶ Keynote Speech The Role and Future of International Volunteering in a Changing Global Development Landscape

Speaker: [Bernhard Felmberg, Head, Directorate "Civil Society; Churches and the Private Sector in Development Cooperation", German Federal Ministry for Economic Cooperation and Development \(BMZ\)](#)

The speaker will point out why the international volunteering sector has an important role to play in strengthening the resilience of communities and how, by doing so, it can help mitigate risks that affect all countries, such as new and persisting conflicts that cause migration, climate change, natural disasters, and pandemics.

FOCUS Day 1: Towards More Resilience

How Volunteers Can Create Lasting Impact in a Changing Global Development Context

MONDAY, OCTOBER 10TH

9.30 – 10.30 am

AAH

► Panel Discussion

Towards More Resilience: What Matters for IVCOs?

Panellists:

- Rania Al-Khatib, Senior Expert, Deutsche Post DHL Group
- Philip Goodwin, Chief Executive, Voluntary Service Overseas International (VSO)
- Richard Dictus, Executive Coordinator, United Nations Volunteers (UNV) programme
- Hans-Joachim Preuß, Managing Director, Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH

Moderator:

[Birgit Dederichs-Bain, IVCO 2016 Moderator](#)

Opening panel discussion that will introduce participants to IVCO 2016. Speakers will highlight that 'resilience' is more than just a 'buzzword' for the international volunteering community, explain how it relates to the SDGs, and point out why it matters to IVCOs. The topic will be addressed at the strategic level and lessons to larger policy implications be identified. In particular, it will be explained why IVCOs should integrate resilience building into their work, including approaches on how to measure it.

10.30 – 11.00 am

AAH

Coffee Break

11.00 am – 12.30 pm

Langer Eugen

How Can IVCOs Help Create More Resilient Societies?

Four dialogues dedicated to deepening the understanding of key aspects that cause fragility and finding ways for IVCOs to strengthen resilience in these areas. The thinking, policy and processes at the international volunteer sending level in building resilience in any of four areas will be pointed out.

FOCUS Day 1: Towards More Resilience

How Volunteers Can Create Lasting Impact in a Changing Global Development Context

MONDAY, OCTOBER 10TH

Parallel Morning Dialogues

► 1. How Can National and International Volunteers Work Together to Optimize Impact in Fragile Communities?

Presenters:

- Raj Kumar Gandharba, Regional Policy and Advocacy Advisor, Voluntary Service Overseas International (VSO), Nepal
- Simona Achitei, Senior Manager, Volunteer Programme, Scope Global, Australia
- Moderator: Mark Cumming, Head, Comhlámh

Room 2105 (21st floor)

► 2. How Can IVCOs Help Mitigate Climate Change Risks?

Presenters:

- MaryEllen Miller, Assistant Secretary, Department of Foreign Affairs and Trade, Australia
- Kessy A. Reyes, Senior Programme Officer, Japan International Cooperation Agency (JICA), Philippines
- Moderator: Gill Greer, Forum Board member / Chief Executive Officer, Volunteer Service Abroad

Room 2112 (21st floor)

► 3. How Can IVCOs Leverage Local Solutions that Lead to Sustainable Development?

Presenters:

- Daniel Schönig, Chairperson, Schutzwaldverein e.V., Germany
- Birendra Poudel, Founder/ Chairperson, Nepal Friendship Society, Nepal
- Moderator: Behi Barzegar, PhD Research Candidate, The Open University

Room 2116 (21st floor)

► 4. How Can IVCOs Create Inclusive Environments that Help Empower Marginalized Groups, especially Women and Youth?

Presenters:

- Rawan Barghouth, Programme Manager, Palestine Vision, State of Palestine
- Geoffrey D. Prewitt, Chief, Development Programming Section, United Nations Volunteers (UNV) programme
- Moderator: Ted Adams, Programme Specialist, National Service and International Volunteering, Office of Strategic Partnerships & Intergovernmental Affairs, Peace Corps

Room 2712 (27th floor)

Please note that the topics of these dialogue sessions (1) to (4) will be further deepened in the afternoon dialogues of Focus Day 2. The morning dialogues on Focus Day 1 will concentrate on questions that relate to aspects of resilience building in international volunteering, while the afternoon dialogues of Focus Day 2 will explore solutions to these questions.

FOCUS Day 1: Towards More Resilience

How Volunteers Can Create Lasting Impact in a Changing Global Development Context

MONDAY, OCTOBER 10TH

12.30 – 1.15 pm
AAH

Lunch

1.15 – 2.00 pm
AAH

Presentation
 Understanding the Patterns of Volunteering for Development. A Baseline Survey of IVCOs.
 This session will present the Forum Discussion Paper which sets out the findings of the baseline survey of International Volunteer Cooperation Organizations undertaken by the Association Learning and Helping Overseas (AKLHÜ), which covers 25 IVCOs and 60,000 volunteers.

Presenter:
 Cliff Allum, Chair, Forum Research Working Group

2.00 – 3.30 pm
Langer Eugen

Parallel Afternoon Dialogues

Drivers for Building Sustainable and Resilient Communities.
 Four dialogues on key aspects that impact the sustainability of communities: social wellbeing, economic empowerment, quality of education, peace and security, and good governance. Speakers will point out what business models and frameworks contribute to the development of more resilient communities.

► **5. Social Wellbeing**
Presenters:
 • Stacey Adams, Chief Executive, Raleigh International
 • Agnès Golfier, Programme Manager, France Volontaires
 • Moderator: Natchawi Wadman, Asia Pacific Youth Programmes Specialist, Voluntary Service Overseas International (VSO)
 Room 2105 (21st floor)

► **6. Peace and Security**
Presenters:
 • Jürgen Deile, Coordinator, Personnel Secondment Programmes, Bread for the World,
 • Ibrahim Turay, UN Volunteer with the UN Support Office in Somalia
 • Moderator: Andrew Webb, Director of Business Development, Voluntary Service Overseas International (VSO)
 Room 2112 (21st floor)

FOCUS Day 1: Towards More Resilience

How Volunteers Can Create Lasting Impact in a Changing Global Development Context

MONDAY, OCTOBER 10TH

► 7. Economic Empowerment and Quality Education

Presenters:

- Claude St-Pierre, Director, Volunteer Programme, Oxfam-Québec, Canada
- Gerald Guskowski, Head, Global Sport for Development programme, Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH
- Moderator: Susann Tischendorf, IVCO 2016 Coordinator, United Nations Volunteers (UNV) programme
Room 2116 (21st floor)

► 8. Good Governance

Presenters:

- Silke Hattendorff, Advisor, Cross-sectoral Programme “Realizing human rights in development cooperation”, Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH
- Arsalan Malik, UN Volunteer with the UN Office on Drugs and Crime in Pakistan
- Moderator: Paul Bird, Chief Executive Officer, AVI
Room 2712 (27th floor)

3.30 – 4.00 pm

Langer Eugen
21st and 27th floors

Coffee Break

4.00 – 5.00 pm

AAH

What Needs to be Done to Create Lasting Impact?

Panel Discussion

Panellists:

- Birendra Poudel, Founder/Chairperson, Nepal Friendship Society
- MaryEllen Miller, Assistant Secretary, Department of Foreign Affairs and Trade, Australia
- Kessy A. Reyes, Senior Programme Officer, Japan International Cooperation Agency (JICA)
- Gregory Okonofua, volunteer with Voluntary Service Overseas International (VSO) in Nigeria

Moderator:

Birgit Dederichs-Bain, IVCO 2016 Moderator

Wrap-up session that will summarize the key findings of the day and highlight ‘next steps’ in using international volunteering as a tool for building more resilient communities globally.

FOCUS Day 1: Towards More Resilience

How Volunteers Can Create Lasting Impact in a Changing Global Development Context

MONDAY, OCTOBER 10TH

6.00 – 9.00 pm
LVR Museum,
Colmantstraße14-16
53115 Bonn

Museum Dinner
(additional activity, not included in the conference
registration fee)

Dinner and Networking Opportunity
Participants will have an exclusive tour of the state museum
for the history of Rhineland, one of the oldest museums in Ger-
many. The tour is followed by an exclusive dinner that provides
a good forum for networking.

Bus shuttle is provided from the UN Campus to the museum.

► **FOCUS Day 2: Ensuring Long-Term Resilience**
Strategies for IVCOs to Be Most Effective

TUESDAY, OCTOBER 11TH

| | |
|--|---|
| 09.00 – 10.30 am AAH | <p>Working in Fragile Communities: Why the Risk is Worth it!</p> <p>Speaker: Tanja Kasten, former development worker in Guatemala with Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH</p> |
| Inspirational Talk | <p>The speaker will share insights and lessons learned from Working in Fragile Communities with Local Volunteers.</p> |
| Panel Discussion | <p>The Security, Protection, and Well-Being of Volunteers</p> <p>Panellists:</p> <ul style="list-style-type: none"> • Geri Lau, Acting Manager, Inclusion, Protection and Engagement at the International Federation of Red Cross and Red Crescent Societies (IFRC) • Stéphanie Nann, Clinical Psychologist and Psychotherapist, Research Associate, University of Paris 10, Nanterre, France • Achaleke Christian Leke, United Network of Young Peace-builders • Veronique Zidi-Aporeigah, Portfolio Manager, Peace Programming Section, United Nations Volunteers (UNV) programme <p>Moderator: Birgit Dederichs-Bain, IVCO 2016 Moderator</p> <p>Panel discussion outlining issues that impact the safety, security and well-being of volunteers. A particular focus will be the work of volunteer-involving organizations and partners, in particular government, the private sector, and non-governmental organizations.</p> |
| 10.30 – 11.00 am Langer Eugen 21 st and 27 th floors | <p>Coffee Break</p> |
| 11.00 am – 12.30 pm Langer Eugen / AAH | <p>Putting the Right Structures in Place to Widen Volunteer Engagement</p> <p>Five dialogue dedicated to action items that – if addressed effectively – will help improve the safety, protection, and well-being of volunteers. A strong focus will be local volunteering and how international volunteering needs to be connected to it. Particularly, examples from the global South will be pointed out.</p> |

FOCUS Day 2: Ensuring Long-Term Resilience
Strategies for IVCOs to Be Most Effective

TUESDAY, OCTOBER 11TH

Parallel Morning
Dialogues

► 9. Policies and Legislations that Enable Volunteering

Presenters:

- Attilio Ascani, Managing Director, FOCSIV – Federazione degli Organismi Cristiani Servizio Internazionale Volontario, Italy
- Lauren Mumford, Programme Manager, Cuso International, Colombia
- Moderator: Agnès Golfier, Programme Manager, France Volontaires

AAH, Upper level

► 10. Better Standards on Health and Safety

Presenters:

- Sol Eggers-Mancera, Project Manager, Community Health & Emergency Care, Health Department, International Federation of Red Cross and Red Crescent Societies (IFRC)
- Kai Leonhardt, Psychologist, Team leader COPE (Psychosocial Support Unit), GIZ Medical Service, Germany
- Moderator: Barb Hogen, Senior Programme Advisor, World University Services of Canada (WUSC)

AAH, Lower level

► 11. Schemes and Networks that Allow for More People to Volunteer

Presenters:

- Elise Bouvet, Manager, Online Volunteering service, United Nations Volunteers (UNV) programme
- Susanne Nonnen, Chief Executive, Senior Expert Service, Germany
- Moderator: Felicity Morgan, Director, International Citizen Service, Voluntary Service Overseas International (VSO)

Room 2116 (21st floor)

► 12. Approaches to Be Most Effective when Working in Marginalized Communities

Presenters:

- Christine Messier, Deputy Head of Programmes, West/Central Africa, Cuso International, Cameroon
- Simona Achitei, Senior Manager, Volunteer Programme, Scope Global, Australia
- Moderator: Mwangi Waituru, Africa Policy and Advocacy Advisor, Voluntary Service Overseas International (VSO)

Room 2105 (21st floor)

FOCUS Day 2: Ensuring Long-Term Resilience

Strategies for IVCOs to Be Most Effective

TUESDAY, OCTOBER 11TH

► 13. Strategies to Best Involve the Private Sector and Change Makers

Presenters:

- Christine Johnston Foster, Director of Project Management and Global Initiatives, Realized Worth, Canada
- Kylee Bates, World President, International Association for Volunteer Effort, Australia
- Moderator: Michel Chaurette, former Director of Uniterra (World University Service of Canada, WUSC-CECI) / member, IVCO Working Group

Room 2112 (21st floor)

12.30 – 1.15 pm
AAH

Lunch

1.15 – 2.00 pm
AAH

Presentation
What are the Core Competencies of Successful International Volunteers?

Presenter:

Mayuko Onuki, Research Fellow, Japan International Cooperation Agency (JICA) Research Institute / Visiting Researcher, University of Tokyo

FOCUS Day 2: Ensuring Long-Term Resilience

Strategies for IVCOs to Be Most Effective

TUESDAY, OCTOBER 11TH

2.00 – 3.30 pm
Langer Eugen

Creating a Roadmap for Action Together

What Have We Learned that Will Help IVCOs Effectively Contribute to Resilience Building?

Co-creation space for IVCO 2016 participants to define solutions that help decrease the impacts of the key aspects that contribute to fragility set out in the Morning Dialogues of Focus Day 1. Each dialogue will be led by speakers that presented on Focus Day 1 (see morning dialogues on October 10).

► 14. [Solutions](#) for National and International Volunteers to Work Together and Maximize Impact in [Fragile Communities](#)
Presenters:

- Sagun Bista, Senior Programme Officer, Unitera
- Simona Achitei, Senior Manager, Volunteer Programme, Scope Global, Australia
- Moderator: Mark Cumming, Head, Comhlámh

Room 2105 (21st floor)

► 15. [Solutions](#) for International Volunteers to Help Mitigate [Climate Change Risks](#)
Presenters:

- MaryEllen Miller, Assistant Secretary, Department of Foreign Affairs and Trade, Australia
- Kessy A. Reyes, Senior Programme Officer, Japan International Cooperation Agency (JICA), Philippines
- Moderator: Gill Greer, Forum Board member / Chief Executive Officer, Volunteer Service Abroad

Room 2112 (21st floor)

► 16. [Solutions](#) for International Volunteers to Leverage [Local Approaches](#) that Lead to Sustainable Development
Presenters:

- Daniel Schöning, Chairperson, Schutzwaldverein e.V., Germany
- Birendra Poudel, Founder/ Chairperson, Nepal Friendship Society, Nepal
- Moderator: Behi Barzegar, PhD Research Candidate, The Open University

Room 2116 (21st floor)

► 17. [Solutions](#) for International Volunteers to Create Inclusive Environments that Help Empower [Marginalized Groups](#)
Presenters:

- Rawan Barghouth, Programme Manager, Palestine Vision, State of Palestine
- Geoffrey D. Prewitt, Chief, Development Programming Section, United Nations Volunteers (UNV) programme
- Moderator: Ted Adams, Programme Specialist, National Service and International Volunteering, Office of Strategic Partnerships & Intergovernmental Affairs, Peace Corps

Room 2712 (27th floor)

FOCUS Day 2: Ensuring Long-Term Resilience

Strategies for IVCOs to Be Most Effective

TUESDAY, OCTOBER 11TH

3.30 – 4.30 pm

AAH

Panel Discussion

Creating a Roadmap for Action Together: Regrouping
All participants will regroup and learn about the roadmaps of others. The panel will comprise Forum Board member that attended each of the four afternoon dialogue sessions.

Panellists:

- Gill Greer, Forum Board member / Chief Executive Officer, Volunteer Service Abroad
- Suzanne Gentges, Forum Board member / Head Development Workers Group, Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH
- Jean-Daniel Balme, Forum Board member / Director General France Volontaires

Moderator:

Evelyne Guindon, Forum Board member / Chief Executive Officer, Cuso International

4.30 – 5.00 pm

AAH

Coffee Break

5.00 – 6.30 pm

AAH

Parallel Events

► **Forum Annual General Meeting**
(for Forum members)
An opportunity for Forum members to come together to celebrate and reflect on Forum's achievements of the past year and be inspired by the collective plans ahead.

- Moderator: Chris Eaton, Chair, Forum Board of Directors / Executive Director, World University Services of Canada (WUSC)
AAH, Lower level

► **Migration and Refugees in the European Context: Case Studies from Germany and France**
(for non-Forum members)
Presenters:

- Agnès Golfier, Programme Manager, France Volontaires
- Ulla Eberhard, Managing Director, Cologne Volunteer Service
- Moderator: Birgit Dederichs-Bain, IVCO 2016 Moderator
AAH, Upper level

▶ **OUTLOOK Day: Emerging Issues for IVCOs**

Finding Innovative Ways to Collaborate and Operationalize Knowledge on the Added Value of International Volunteering

WEDNESDAY, OCTOBER 12TH

09.00 – 10.30 am
AAH

Communication for Change in International Volunteering:
What's needed?

Inspirational Talk

Speaker:
[Kylee Bates, World President, International Association for Volunteer Effort, Australia](#)

The speaker will highlight how IVCOs can leverage the power of communication to help people understand what can be done to build local resilience, and ultimately empower volunteers and communities.

Panel Discussion

Leveraging the Current Innovation Agenda

Panellists:

- [Paul Bird, Chief Executive Officer, AVI](#)
- [Kylee Bates, World President, International Association for Volunteer Effort, Australia](#)
- [Christine Molitor, Chief Executive Officer, Scope Global](#)
- [Malte Kaßner, Organizational Development Specialist, former development worker, Media Monitoring Project Zimbabwe](#)

Moderator:

[Philip Goodwin, Chief Executive, Voluntary Service Overseas International \(VSO\)](#)

Panel discussion on more effective ways to generate, share, and disseminate the important 'lessons learned' in international volunteering globally.

10.30 am – 11.00 am
Langer Eugen
21st floor

Coffee Break

OUTLOOK Day: Emerging Issues for IVCOs

Finding Innovative Ways to Collaborate and Operationalize Knowledge on the Added Value of International Volunteering

WEDNESDAY, OCTOBER 12TH

11.00 am – 12.30 pm
Langer Eugen

Parallel Morning
Dialogues

Building a Body of Knowledge on the Added Value of International Volunteering

Three dialogues on strategies and tools to better advocate for international volunteering.

► 18. Mobilizing for Advocacy at the National Level: Strategies and Methods of Implementation

Presenters:

- Galina Bodrenkova, President, National Volunteer Center, Russia
- Gert Danielsen, Portfolio Manager for Latin America and the Caribbean, United Nations Volunteers (UNV) programme
- Moderator: Evelyne Guindon, Forum Board member / Chief Executive Officer, Cuso International

Room 2105 (21st floor)

► 19. Emerging Trends in Knowledge Management for International Volunteering

Presenters:

- Simon Lewis, Evaluation and Research Specialist, VSO International, UK
- Richard Veenstra, Executive Director, SUCO, Canada
- Moderator: Carol Dolbel, Executive Coordinator, World University Services of Canada (WUSC) / Forum

Room 2112 (21st floor)

► 20. Theory models: Volunteering for Development; the Environment of Volunteering

Presenters:

- Yasunobu Okabe, Professor/ Visiting Fellow, Tohoku University/Japan International Cooperation Agency (JICA) Research Institute, Japan
- Benjamin Haas, Research Associate, University of Cologne, Germany
- Moderator: Benjamin J. Lough, Associate Professor, School of Social Work, University of Illinois / Forum Research Working Group

Room 2116 (21st floor)

OUTLOOK Day: Emerging Issues for IVCOs

Finding Innovative Ways to Collaborate and Operationalize Knowledge on the Added Value of International Volunteering

WEDNESDAY, OCTOBER 12TH

12.30 – 1.30 pm
AAH

Lunch

1.30 – 2.30 pm
AAH

Presentation of
Forum Research

Measuring the Contribution of Volunteering for Peace and Development

This session builds on previous work undertaken by Forum. It addresses why we measure and how that changes over time. Also, it presents findings on research conducted by the Singapore International Foundation (SIF) on how the organizations' programme contributes to the Sustainable Development Goals.

Speakers:

- Cliff Allum, Chair, Forum Research Working Group
- Peter Devereux, Research Fellow, Curtin University Sustainability Policy Institute / Forum Research Working Group.
- Benjamin J. Lough, Associate Professor, School of Social Work, University of Illinois / Forum Research Working Group
- Jean Tan, Executive Director, Singapore International Foundation / Forum Research Working Group

2.30 – 4.00 pm
AAH

Presentation of the
Plan of Action and
Forum Research

Repositioning IVCOs to Integrate Volunteerism into the Sustainable Development Goals:

This session sets out the key elements of the UN General Assembly Plan of Action – a roadmap to integrate volunteering into the sustainable development agenda. This is followed by a Forum Discussion Paper on the interface of national and international volunteering which focuses on the challenges IVCOs need to address to maximize the contribution of volunteering to the Sustainable Development Goals.

Speakers:

- Cliff Allum, Chair, Forum Research Working Group
- Amanda Khozi Mukwashi, Chief, Volunteer Knowledge and Innovation Section, United Nations Volunteers (UNV) programme

Moderator:

Gill Greer, Forum Board member / Chief Executive Officer, Volunteer Service Abroad

4.00 – 4.30 pm
AAH

Coffee Break

OUTLOOK Day: Emerging Issues for IVCOs

Finding Innovative Ways to Collaborate and Operationalize Knowledge on the Added Value of International Volunteering

WEDNESDAY, OCTOBER 12TH

4.30 – 5.30 pm
AAH

Volunteering for More Resilient Development

Closing Panel
Discussion

Panellists:

- Chris Eaton, Chair, Forum Board of Directors / Executive Director, World University Services of Canada (WUSC)
- Richard Dictus, Executive Coordinator, United Nations Volunteers (UNV) programme
- Gill Greer, Forum Board member / Chief Executive Officer, Volunteer Service Abroad
- Suzanne Gentges, Forum Board member / Head Development Workers Group, Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH
- Michael Steeb, Chief Executive Officer, Association Learning and Helping Overseas

Moderator:

Amanda Khozi Mukwashi, Chief, Volunteer Knowledge and Innovation Section, United Nations Volunteers (UNV) programme

Closing discussion highlighting the findings of the conference. Panellists will point out what they picked up from IVCO 2016 and what commitments they will suggest their organizations to make as a result of it. Speakers will also give an outlook to IVCO 2017.

Master of Ceremonies:

Amina Said, United Nations Volunteers (UNV) programme

Closing Volunteer
Voices

At the end, the volunteers will come on stage and sum-up what inspired them most during the conference and what they look forward to in their upcoming volunteer work.

- Gregory Okonofua, volunteer with Voluntary Service Overseas International (VSO) in Nigeria
- Ibrahim Turay, UN Volunteer with the UN Support Office in Somalia